

Pamela Miller Affiliated Consultant MUNICIPAL RESOURCE GROUP, LLC Telephone: (916) 850-9271 pmiller@millermcg.com

Pamela Miller brings a broad range of experience and expertise to her organizational development work. Dedicated to the growth and development of individuals and organizations, she is a dynamic facilitator, trainer, and coach. Her prior local government and non-profit executive leadership experience, along with her ability to forge strong relationships, allow her to create client experiences that are meaningful and relevant. Pamela values the power of the human experience and the strength that each individual and organization has within them to meet the challenges of today's dynamic world. She helps clients access that strength by facilitating honest and authentic conversations; providing interactive, inquisitive, and experiential learning; and aiding in developing the skills necessary for them to be compassionate, authentic, and effective leaders in local government. Her work as a consultant focuses specifically on local governments in the areas of training and development, organizational culture transformation, coaching, governance, and strategic planning.

Pamela has been providing organizational development and training for state and local agencies for over two decades and has extensive experience in creating, facilitating, and leading Leadership Academies throughout California. In addition to her work with agencies, Pamela currently serves as the co-director of the Contra Costa County and Alameda County Local Government

Pamela's Areas of Expertise: Organizational Development Professional Development Coaching

Leadership Academies and is co-founder of the Sacramento Valley Local Government Leadership Academy and the Marin-Sonoma Counties Leadership Academy.

Pamela served as the Executive Director for the California Association of Local Agency Formation Commissions (CALAFCO) for ten years. Prior to that she lived in Benton Harbor, Michigan, where she worked as Vice President for The Consortium for Community Development. Her work there included systems and individual capacity building as well as community development. Her public sector experience includes serving as Administrative Manager for the County Executive Office and Clerk of the Board of Supervisors for Napa County, as Deputy City Clerk for the City of Vallejo, and as a consulting analyst to the Contra Costa County Flood Control District's clean water program.

Pamela earned a master's degree in organizational leadership and a bachelor's degree in business management. She is certified in a variety of instruments and assessment tools to improve workplace culture including Everything DiSC[®], Working Genius, Sparketype[®], and Success Signals. She also conducts training using Gallups' CliftonStrengths[®] for all levels and teams (individual, manager, and leader). Pamela successfully completed the *Negotiation Essentials* course at the Program on Negotiation at Harvard Law School and has served on numerous boards and committees throughout her career. She currently serves as the Public Member of Yolo County's Local Agency Formation Commission.



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